

How to Set up Rackspace on Email Clients

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General Settings:

The following table provides the setup information related to different protocols for connecting Rackspace with different devices.

Type	Protocol	SSL Server Name	SSL Port Number
Incoming	IMAP	secure.emailsrvr.com	993
Incoming	POP3	secure.emailsrvr.com	995
Outgoing	SMTP	secure.emailsrvr.com	465

Step 1: Go to settings

Step 2: Enter your first and last name. This is the name that will appear in the From field of messages that you send.

Step 3: Enter your entire email address (eg. myname@mydomain.com)

- For Incoming email server type – Select **IMAP** from the list.
- Incoming mail server – Enter: **secure.emailsrvr.com**
- If port required Enter: **993**
- Outgoing e-mail server (**SMTP**) name – Enter: **secure.emailsrvr.com**
- If port required Enter: **465**
- Select the Outgoing server which requires authentication check box.
- Save the settings

IOS Settings:

To use your Rackspace mail via your IOS:

1. From the home screen on your device click on Settings and then Mail.
2. Tap Add Account, Tap Other and then Add Mail Account.
3. Enter in the following information in the fields provided.
 - Name – This is the name that will appear in the “From” field of messages you send.
 - Address – Enter your entire email address (e.g. yourname@yourdomain.com).
 - Password – Enter the password for your email account.
 - Description – This description will only be visible to you.
4. Select **IMAP** and then add both the Incoming and Outgoing Mail Server information:
 - Host Name – **secure.emailsrvr.com**
 - User Name – Enter your entire email address (e.g., user@example.com).
 - Password – Enter the password for your email account.
5. Click **Save** to save all settings.

You can refer to the following [link](#) for more details.

Outlook Settings:

To integrate your outlook for using your Rackspace mail:

1. Click settings
2. Under options > Connected Accounts
3. Under **Add a connected account** click **other email account**
4. Type your Rackspace email id and password
5. Click ok
6. Choose **IMAP** connection
7. Click ok

You can refer to the following [link](#) for more details.

Thunderbird settings:

To use Mozilla Thunderbird for using your Rackspace mail:

1. Go to Settings > Options > Account settings
2. Select Email account, and then click Next
3. Enter your name and e-mail address
4. For incoming server, select **IMAP** and use **secure.emailsrvr.com**
5. Enter your e-mail address for the Incoming User Name and Outgoing User Name. Click Next.
6. Enter a name for your email account and click Next.
7. In Account Settings, select Outgoing Server listed below your new account
8. Type **secure.emailsrvr.com** for the Server Name and change the Port setting to **465**
9. Select Username and password and enter your e-mail address.